



## LabTech Software Launches LabTech MSP, Version 2.5

TOLEDO, OH, Nov 17, 2008 – LabTech Software, LLC., a leader in providing managed service software, today announced the release of LabTech MSP, Version 2.5. The new version preserves all of the advanced features of earlier versions while adding several new capabilities. The result is moves LabTech Software further ahead as the most powerful tool that you can use to support your IT

infrastructure.

In common with the earlier versions of LabTech MSP, Version 2.5 provides a standardized platform for IT managers, engineers and accountants. In addition, it provides web-based customer reporting tools as well as the ability to expand the system with other third-party programs seamlessly.

### ***Key Enhancements in LabTech 2.5 are as follows:***

**Do More Remotely** – Reboot any computer with LabTech installed into Safe Mode. After the system reboots, LabTech loads and connect to it remotely. Out of band support was also added that allow you to connect to systems with VPro, Dell Drac, HP ILO and IBM Rac Cards.

**Improved Security Allows Greater Remote Connectivity Options** – Compression, Slow Network Connection, SSL Connectivity and a more powerful Beta Web Control center greatly enhance your ability to connect to your LabTech server remotely.

**Automate More** – The script interface was improved and scripting was made more flexible to allow you to define custom fields and use them in your scripts. The enhancements allow you to create advanced automated procedures without any programming knowledge.

**Enhanced Remote Desktop Connectivity** – Chat, File Transfer, and Multi-screen viewing was added to enhance your interaction with the remote machine.

**Quickly find and Report on information you need** – Advanced search allows for additional columns to be displayed. Enhanced reporting provides you more status reports for management.

**Integrate with Connectwise** – Connectwise has been integrated with LabTech to pass computer information obtained from LabTech, alerts, and ticket information.

With Version 2.5, LabTech MSP utilizes the Microsoft .NET Framework v2.0 to deliver attractive features such as status text hotlinking and graphical reporting. At the same time, it provides full control of networked systems while supporting all of the unique requirements of remote desktops and servers.

About LabTech Software, LLC.

LabTech Software, LLC., a Toledo, OH based company, was founded in 2006 to develop and market managed service software for the IT support industry. A major milestone in the LabTech project occurred during 2008 with the signing of a product licensing and joint development agreement with

Storage Craft, makers of ShadowProtect (TM). Under the agreement, Storage Craft has acquired joint marketing rights and have agreed to share in all developments related to the LabTech product line for at least five years.

More information about LabTech Software LLC. can be found at <http://www.labtechsoft.com/>